# VC-A50PN
PTZ Video Camera

Installation Manual - English
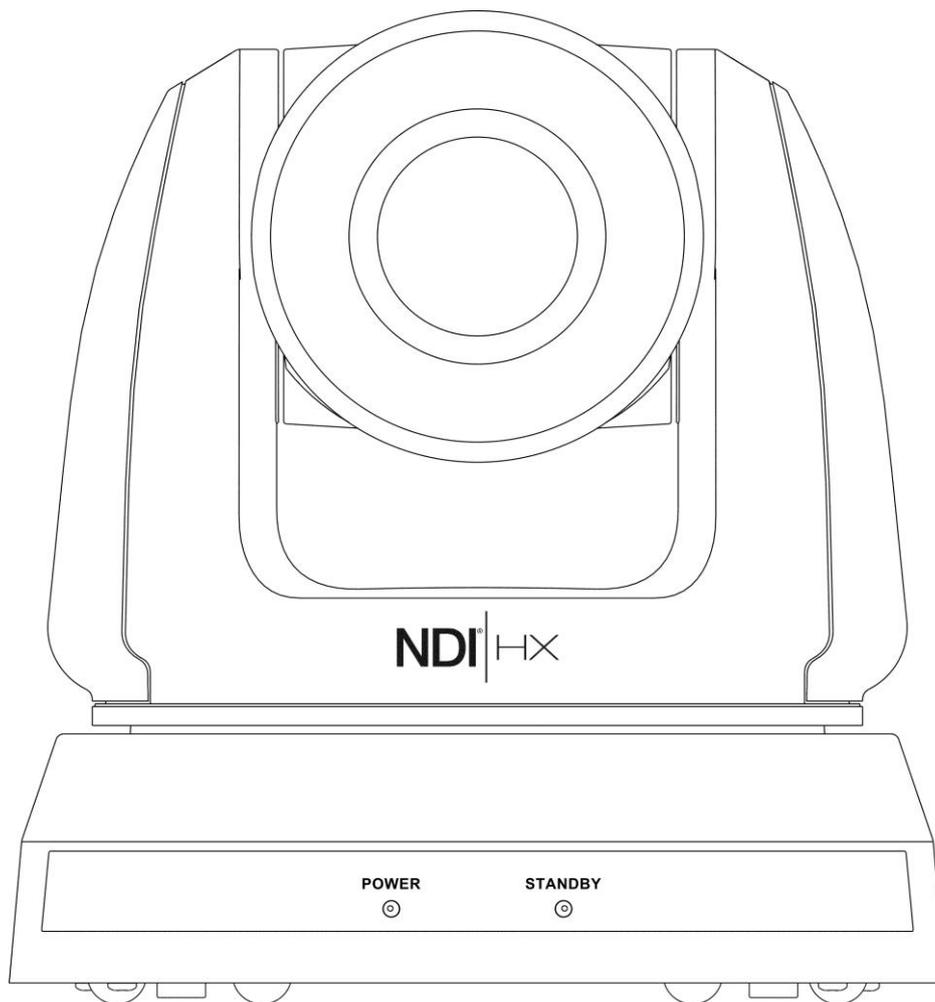
[Important]

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multilingual user manual, software, or driver, etc.,
please visit Lumens
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Chapter 1 Safety Instructions

Always follow these safety instructions when setting up and using the Document Camera:

1 Operation

1.1 Please use the product in the recommended operating environment, away from water or source of heat

1.2 Do not place the product on a tilted or unstable trolley, stand or table.

1.3 Please clean the dust on the power plug prior to usage. Do not insert the product's power plug into a multiplug to prevent sparks or a fire.

1.4 Do not block the slots and openings in the case of the product. They provide ventilation and prevent the product from overheating.

1.5 Do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards. Refer all servicing to licensed service personnel.

1.6 Unplug this product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
- If the power cords are damaged or frayed.
- If liquid is spilled into the HD Camera or the HD Camera has been exposed to rain or water.

2 Installation

2.1 For security considerations, please make sure the standard hanging rack you bought is in line with UL or CE safety approbations and installed by technician personnel approved by agents.

3 Storage

3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.

3.2 Unplug the product during thunderstorms or if it is not going to be used for an extended period.

3.3 Do not place the product or accessories on top of vibrating equipment or heated objects.

4 Cleaning

4.1 Disconnect all the cables prior to cleaning and wipe the surface with a dry cloth. Do not use alcohol or volatile solvents for cleaning.

5 Batteries (for products or accessories with batteries)

5.1 When replacing batteries, please only use similar or the same type of batteries.

5.2 When disposing of batteries or products, please adhere to the relevant instructions in your country or region for disposing of batteries or products.

■ **Precautions**

⚡	This symbol indicates that this equipment may contain dangerous voltage which could cause electric shock. Do not remove the cover (or back). No user-serviceable parts inside. Refer servicing to licensed service personnel.	⚠	This symbol indicates that there are important operating and maintenance instructions in this User Manual with this unit.

■ **FCC Warning**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

Notice :
The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

■ **IC Warning**

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of Industry Canada.
Cet appareil numerique respecte les limites de bruits radioelectriques applicables aux appareils numeriques de Classe A prescrites dans la norme sur le material brouilleur: "Appareils Numeriques," NMB-003 edictee par l'Industrie.

■ **EN55032 (CE Radiation) Warning**

Operation of this equipment in a residential environment could cause radio interference.

Chapter 2 Package Contents

VC-A50PN	Instruction for installation	Remote Control
Power Cord	**Power Adapter**	**RS-422 Connector**
Appearance may vary depending on country/region		
Metal Plate A	**Metal Plate B**	**M3 Screws**
		silver x 8, black x 2
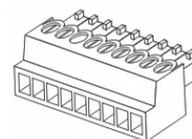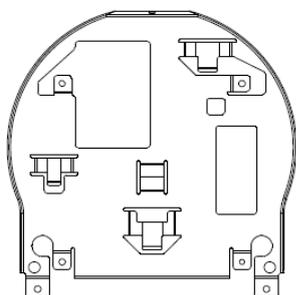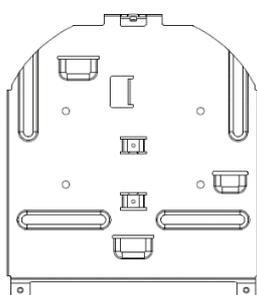
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Chapter 3 Product Overview

3.1 Overview
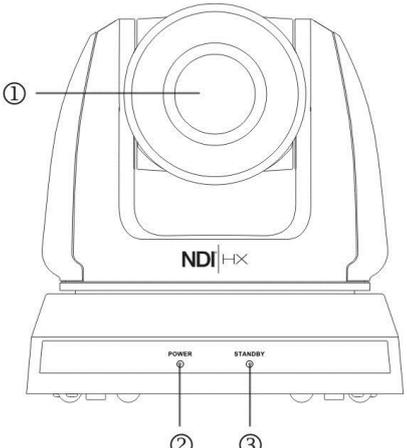
Front View	1. Camera lens
	2. Power LED indicator
	3. Standby LED indicator
	4. Audio In
	5. USB port (for FW update)
Back View	6. Power input
	7. NDI|HX / Network port (supporting IEEE 802.3at PoE+ power)
	8. HDMI Output
	9. 3G-SDI
	10. OUTPUT Switch
Bottom	11. IR SELECT
	12. RS-232 output
	13. RS-232 input
	14. RS-422 Connection
	15. Camera Address Selectors
	16. SYSTEM Switch
	17. Tripod lock hole
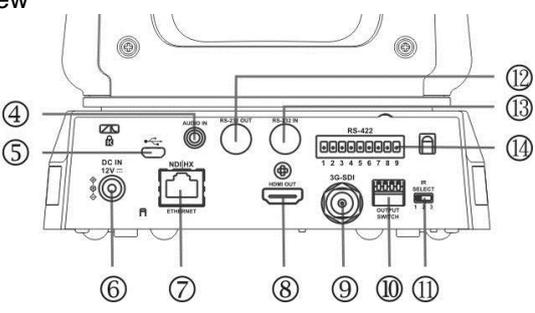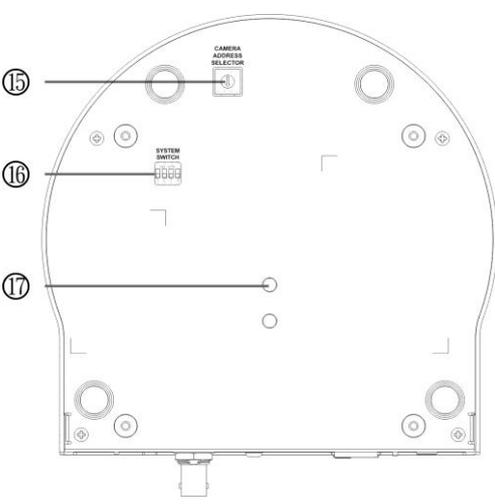
3.2 Description of LED indicator

Status	Power	Standby
Startup in progress	Green light	Orange light
In use	Green light	No indicator
In standby mode	No indicator	Orange light
Tally mode	Red light	Red light

Chapter 4 Instruction for installation

4.1 Preparation before installation

Installation and connection of VC-A50PN HD camera requires special skills. To install by yourself, please follow necessary steps, ensure steady and tight installation of the device, and pay attention to your safety to avoid any accident.

4.1.1 Ensure the safety of the installation environment. Please do not install the device on unstable ceiling or in a place where the device is in danger of falling to avoid any accident.

4.1.2 Please check whether accessories in the box are complete or not. Please contact the supplier for any shortage, and make sure to keep the accessories in the box intact.

4.1.3 Please choose a proper place for installation of VC-A50PN in advance. Please determine an installation place according to the following requirements

4.1.1.1 Confirm the position for the object to be captured.

4.1.1.2 Confirm whether the VC-A50PN is set at a proper distance from other light sources.

4.2 Instruction for installation

4.2.1 I would like to install VC-A50PN on the desk

4.2.1.1 Precautions for installation

◆ Please install the machine on a flat desk
◆ Do not grab the camera head by hand when handling the device
◆ Do not rotate the camera head by hand. Improper rotation may result in breakdown of the camera
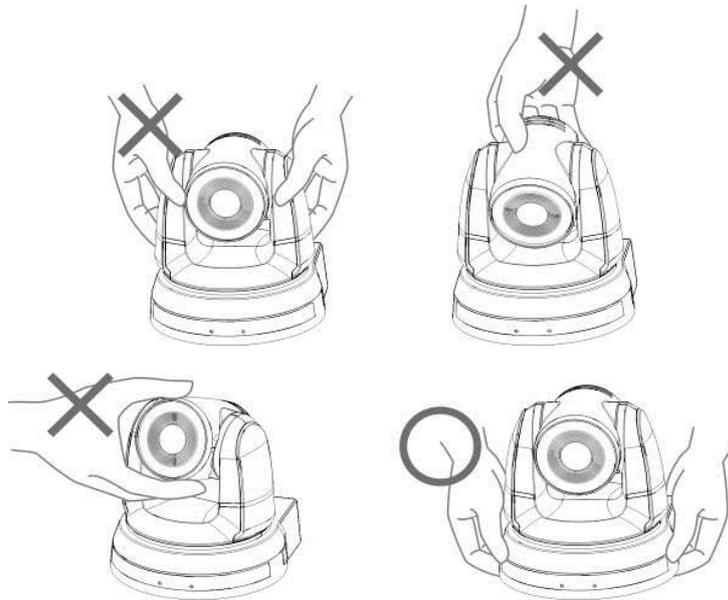
4.2.1.2 Installation steps

1. Please adjust DIP switch at first prior to installation

<Remark> Please refer to Chapter 8 DIP Switch Setting for the relevant descriptions on DIP switch.
2. Place the camera on a flat desk directly to ensure the normal vertical and horizontal operation of the machine
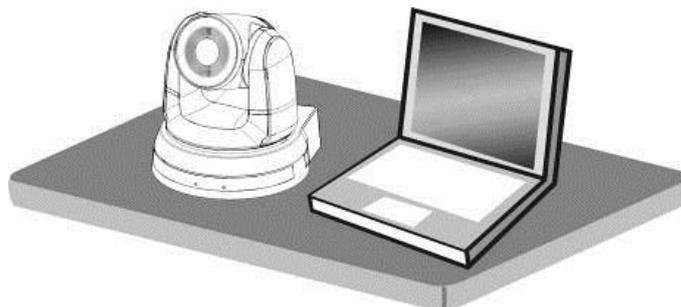
4.2.2 I would like to install VC-A50PN on the ceiling

4.2.2.1 Prepare for the parts and equipment required during the installation

1. Accessories of VC-A50PN in the box (metal plates A,B, M3 screw silver x 8, black x 2)

2. Screw for locking on ceiling mounted hanger x 4

3. Drilling machine, screw driver, ladder

4.2.2.2 Camera Size

Length x Width x Height   : 174 x 186.2 x 185.5 mm

Weight   : 1.8 Kg

185.5 mm

174.0 mm

186.2 mm
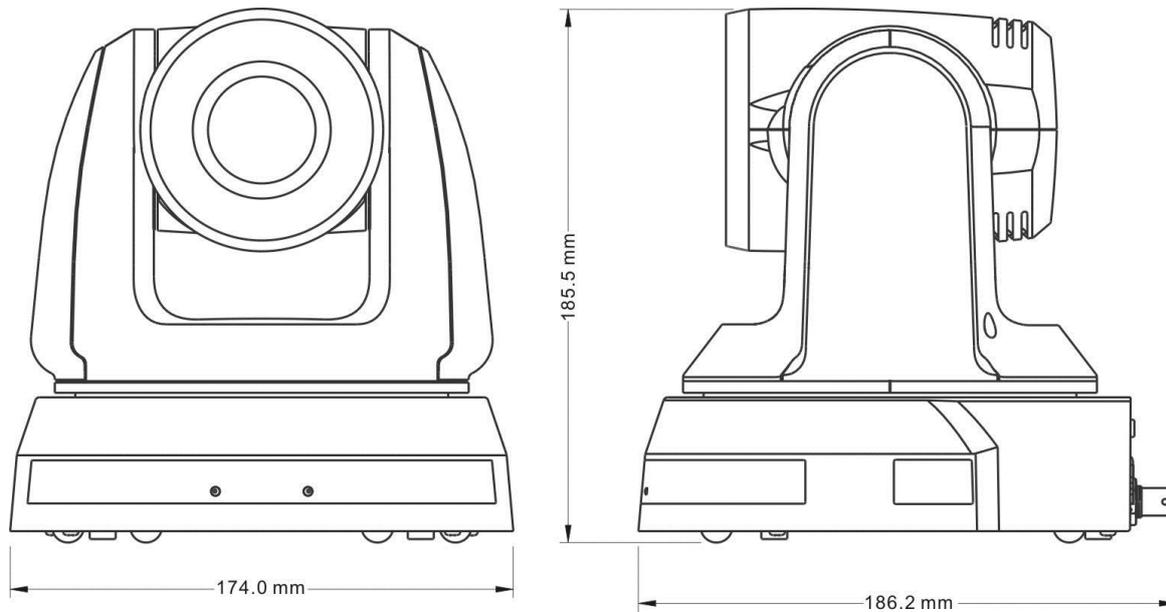
4.2.2.3 Max. rotation dimension of camera

200.2 mm

185.5 mm

4.2.2.4 Size Diagram

1. Metal plate A - machine side

Metal plate A locking screw

Metal plate A - machine side
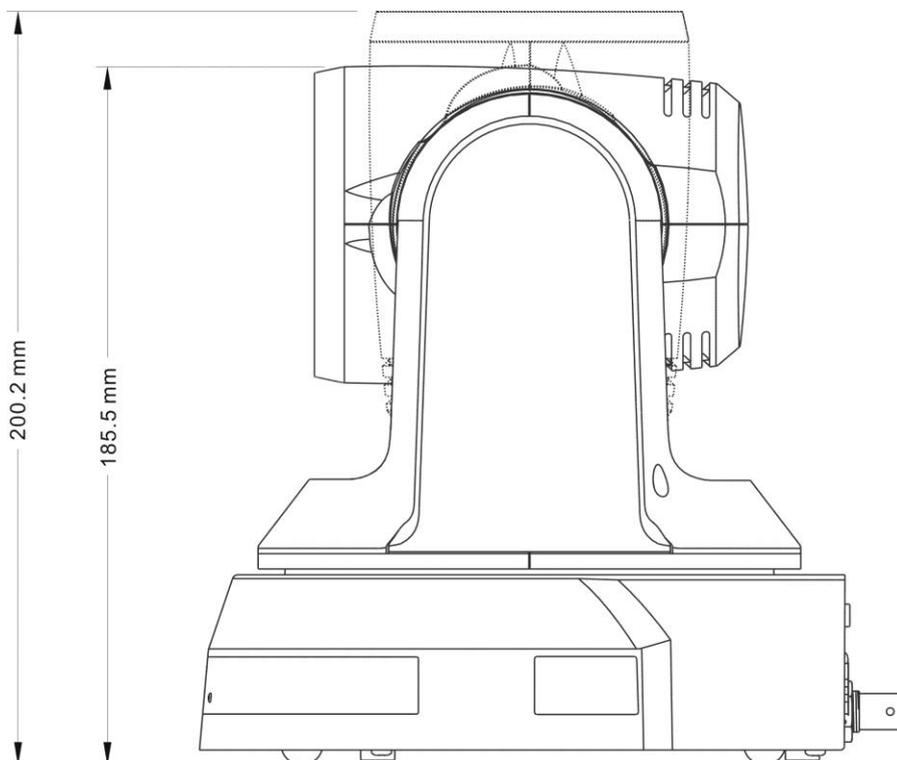
2. Metal plate B - ceiling side
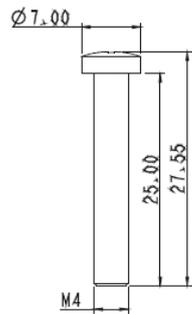
Metal plate B locking
screw
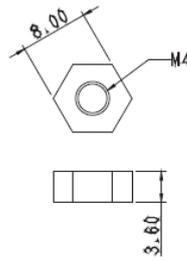
Metal plate B locking
bolt

M3 threaded hole

M3 threaded hole

M3 threaded hole

4-Ø4.50
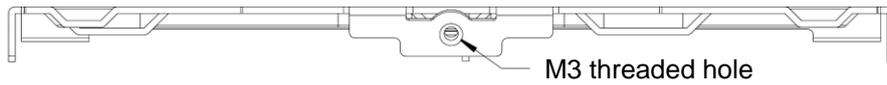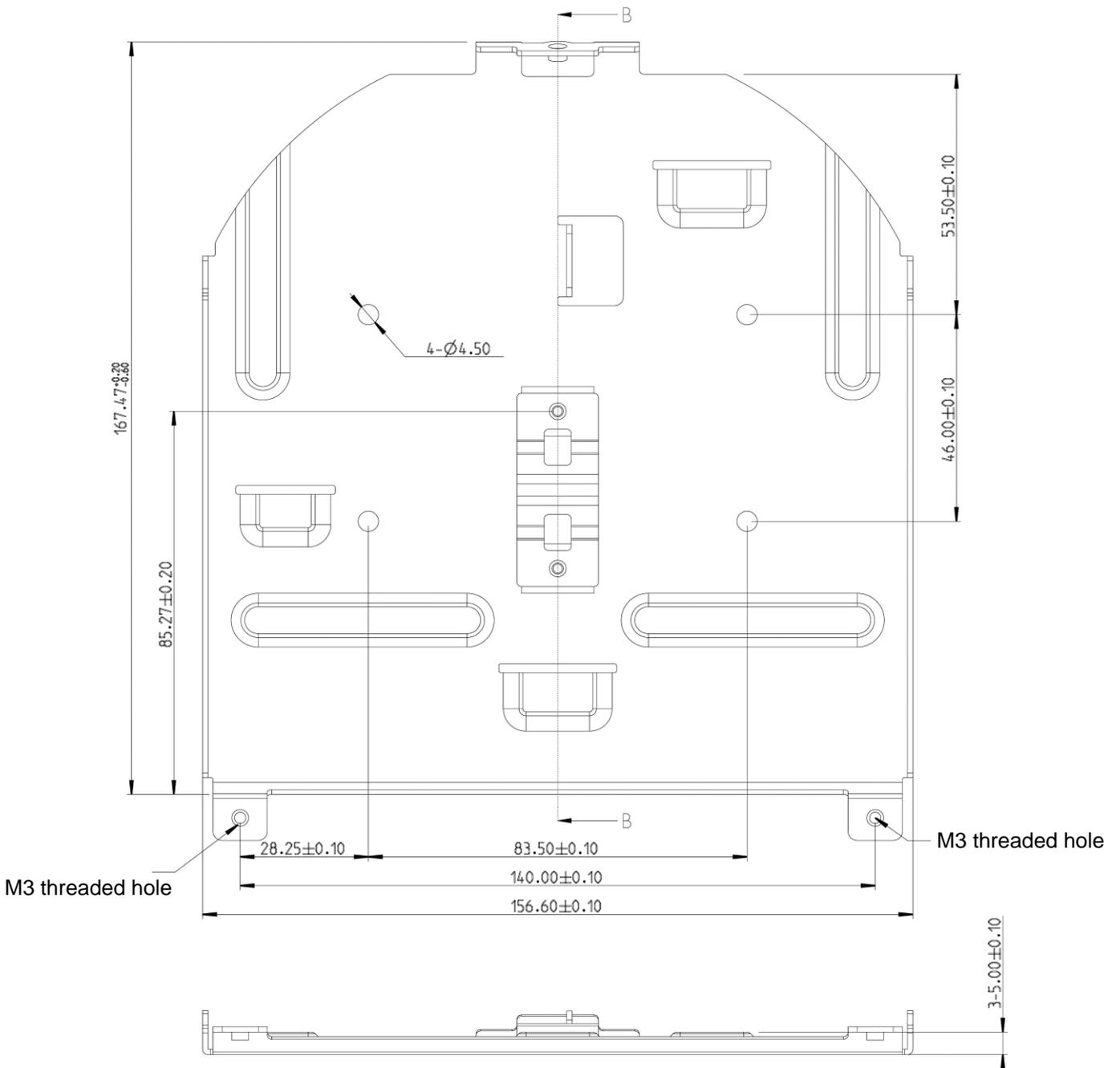
Metal plate B - ceiling side

3. Bottom of machine
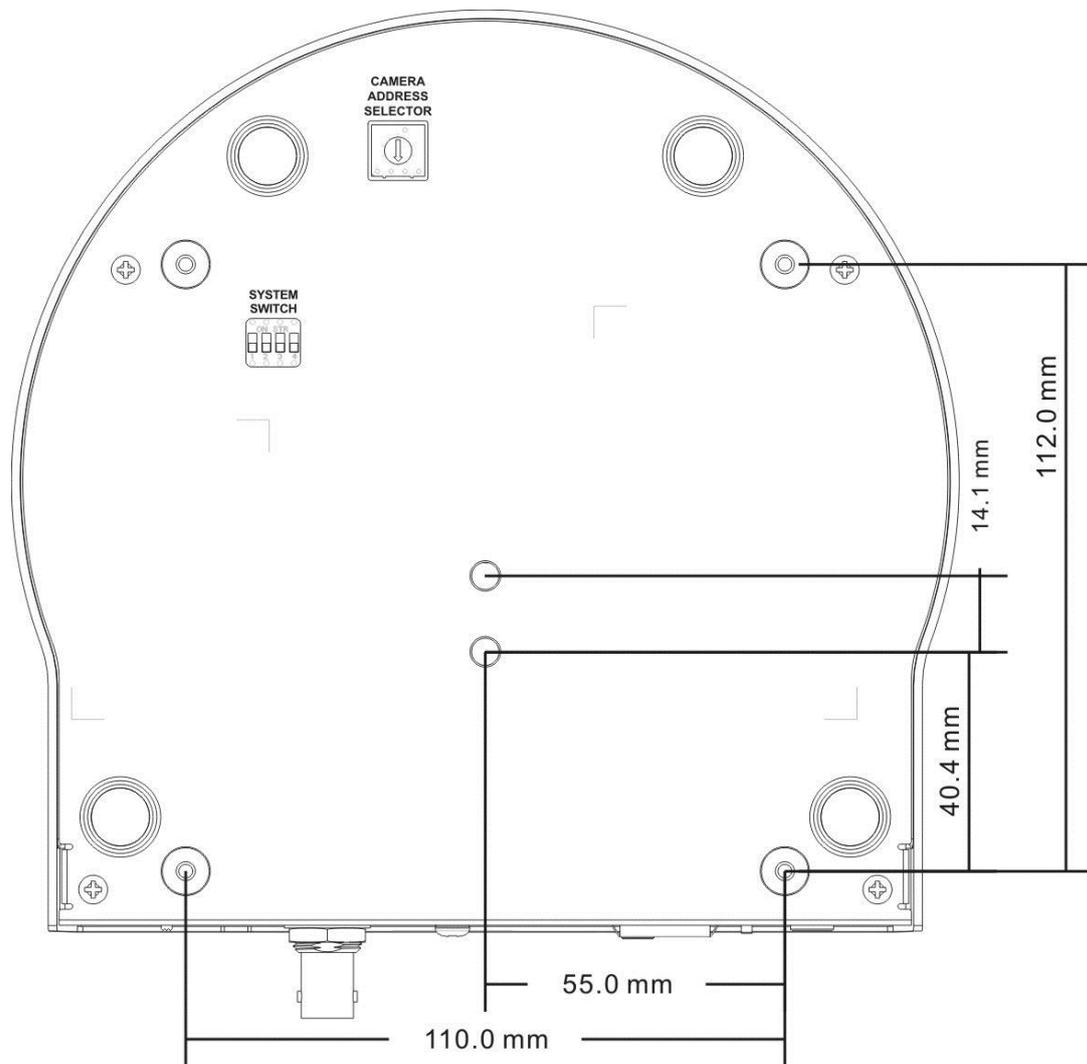
4.2.2.5 Precautions for installation

1. Before installation, please confirm the orientation of the machine relative to the object to be captured
2. It is recommended that the machine should be set at a distance of more than 1 meter away from the object to be captured. Please adjust for a best distance according to the magnification of the lens

1 meter ↑
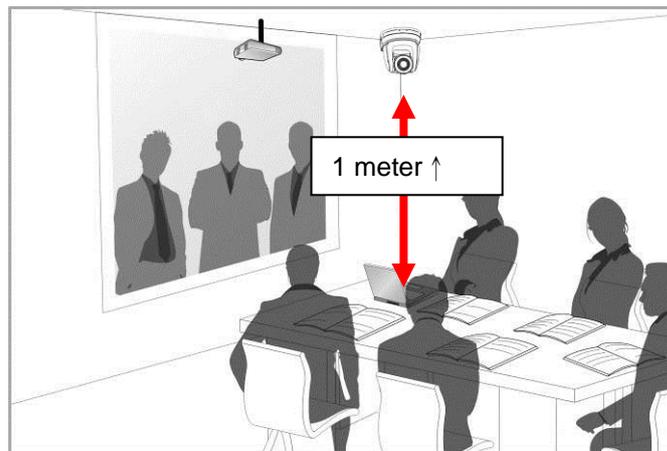
3. The machine (including metal plates) is weighed at about 2.5 kg. If it is to be installed on the ceiling, please use the hanger that has obtained UL security approval to prevent the machine from falling down.
4. Please check whether the camera is installed securely on a regular basis

4.2.2.6 Installation steps

1. Please adjust resolution on DIP switch at first

<Remark> Please refer to Chapter 8 DIP Switch Setting for the relevant descriptions on DIP switch.

2. Fix the metal plate A on the machine base with 4 M3 silver screws
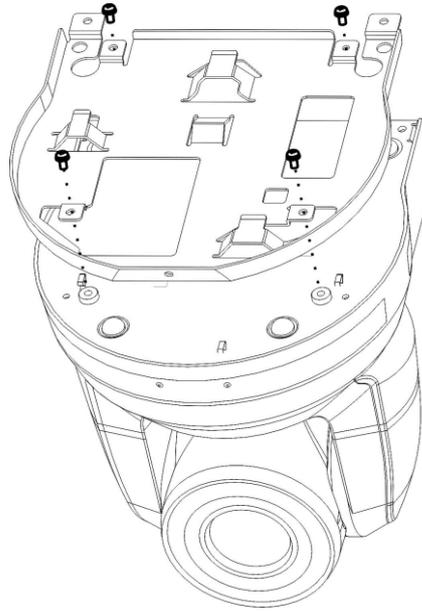
3. Lock the metal plate B on ceiling mounted hanger

※Caution:

(1) Please use the hanger that has obtained UL security approval

(2) Please reserve the hole for the connecting wires of the camera

4. Combine the metal plate A and the metal plate B

    (1) Push the metal plate A up to the ceiling and then to the right to latch the metal plate B

    (2) And then secure with 2 M3 silver screws and 1 M3 black screw

black screw
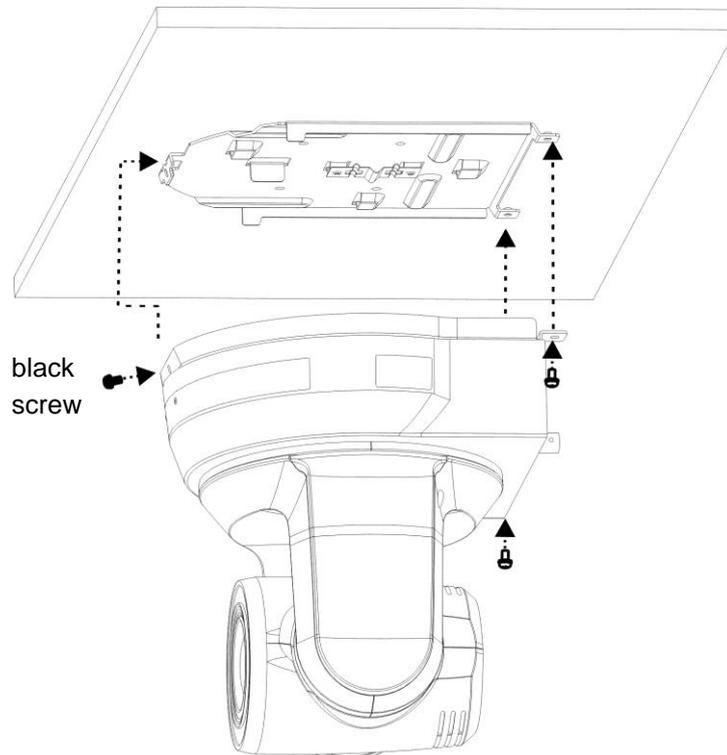
4.2.2.7 How to remove

1. Remove the connecting wires from the camera
2. Uninstall the camera together with the ceiling, loosen the three screws that fix the metal plates A and B and push to the left to remove the machine
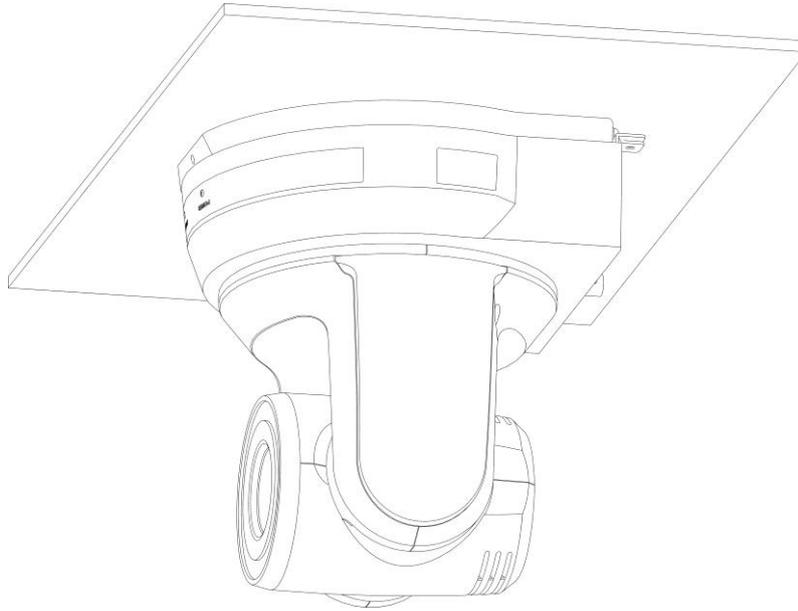
3. Then remove the screws on the hanger and the machine

4.3 Connecting devices

4.3.1 Image Output

4.3.1.1 Connecting to PC (video conference)

HDMI Cable
or
SDI Cable

MTU

<Remark 1> SDI supports the audio output of 48 KHz only.

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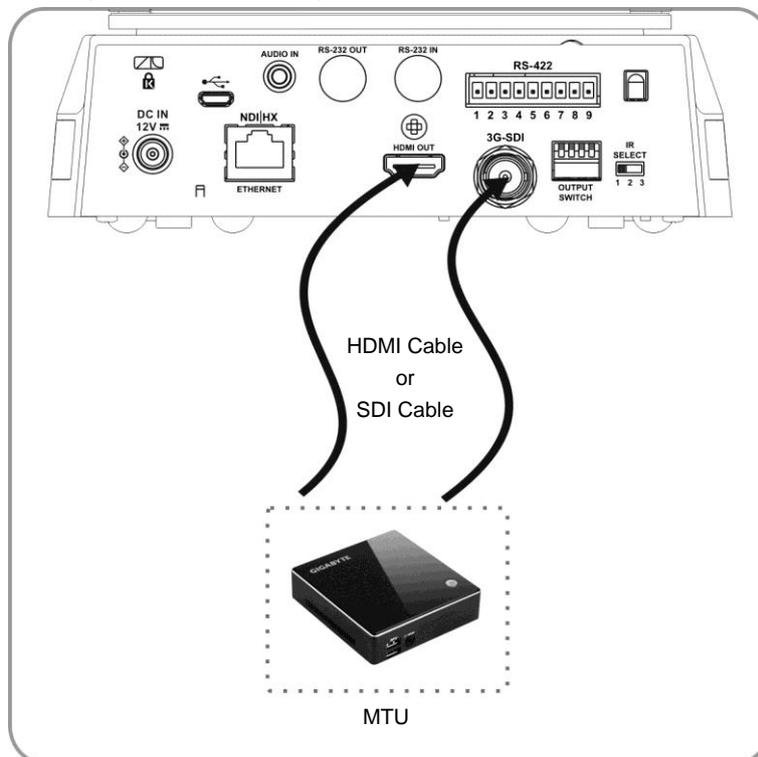
4.3.1.2 Connecting to an HDTV/computer monitor (HDMI)

HDMI cable

Monitor   or   HDTV

4.3.1.3 Connecting to Internet

Ethernet cable
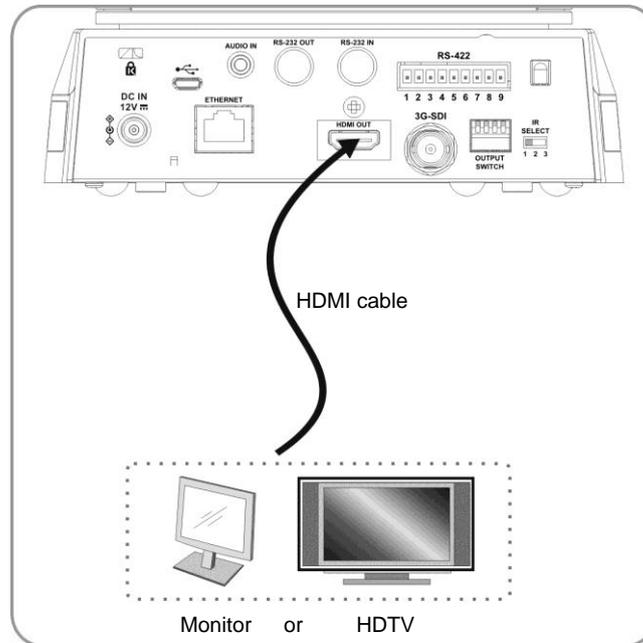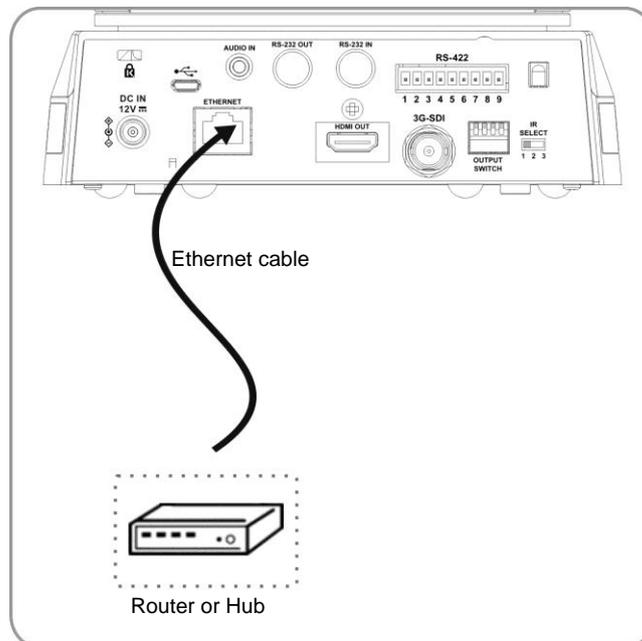
Router or Hub

<Remark 1> VC-A50PN can be used with browsers, VLC and QuickTime after it is connected to the Internet.

<Remark 2> VC-A50PN supports PoE power supply when coupled with an IEEE 802.3at router or hub.

<Remark 3> For better performance, please use the ethernet cable of CAT 6 or above

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4.3.1.4 Connecting AUDIO IN

Audio

MIC   or   audio mixer
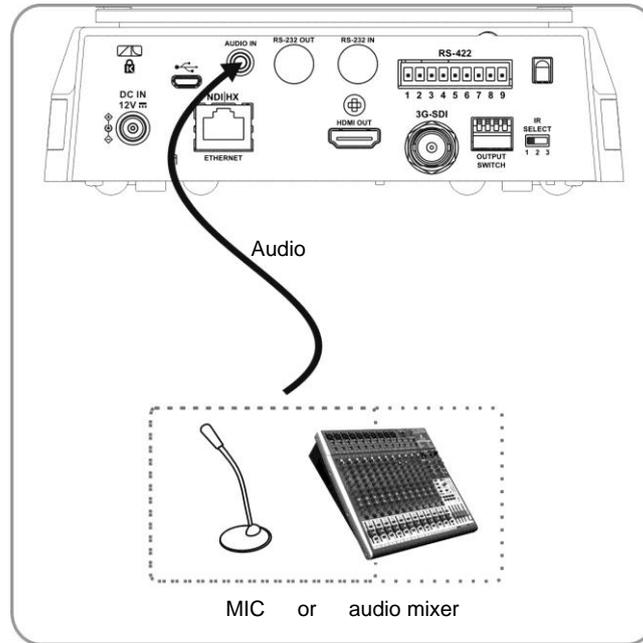
<Remark 1> Set the [Audio In] in the OSD to reflect the input device

4.3.2 Controlling VCs with the computer

4.3.2.1 Connecting to one computer for connection between VCs (RS-232 in/out)

| RS-232 IN | RS-232 OUT | RS-232 IN | RS-232 OUT | | RS-232 IN |
| Camera | | Camera | | | Camera |
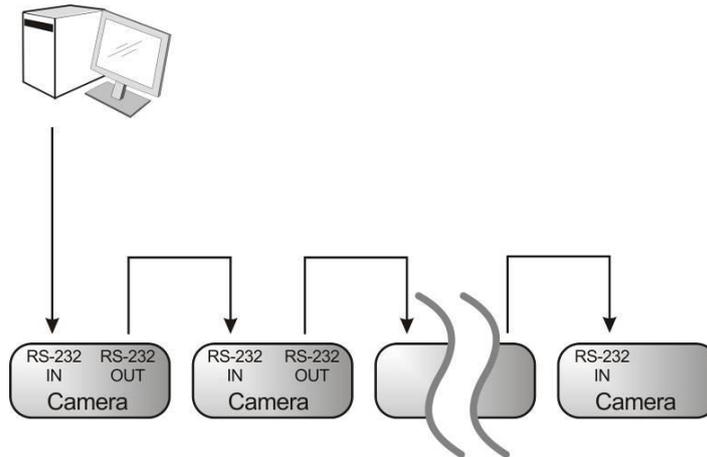
<Remark> With RS-232 in/out, at most 7 VCs can be connected.

4.3.2.2 Connecting to one computer for connection between VCs (RS-422)

| RS-422 | RS-422 | | RS-422 |
| Camera | Camera | | Camera |
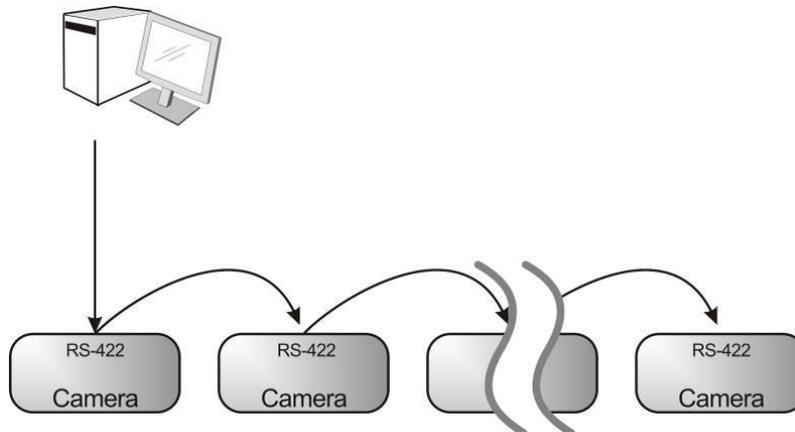
<Remark> Please refer to 8.2 RS-422 connection for the RS-422 connection instructions.

<Remark> With RS-422, at most 7 VCs can be connected.

4.3.3 Use of VC-A50PN with Internet Connection

4.3.3.1 Setup before use

- Connecting the screen through HDMI output.
- Press [MENU] on the Remote Control to display the OSD menu.
- Shift down to [Ethernet] to modify and confirm the IP address

  DHCP: Enable/disable the dynamic host configuration protocol

  IP Address: Confirm or modify the IP address of VC-A50PN

  Subnet mask: 255.255.255.0

  Gateway: Preset 192.168.100.254

[Remark] Please modify the above settings based on the LAN setting of the operating environment. To use DHCP, please connect the VC-A50PN to LAN and then confirm IP address.

- After completing settings, press [MENU] to exit the OSD menu.
- After completing setting and confirming IP address, HDMI cable can be disconnected.

4.3.3.2 Start Using

- Connect network cable to VC-A50PN network port to connect VC-A50PN to LAN.
- Press [MENU] on the Remote Control to display the OSD menu.
- Open the browser, and enter the URL of VC-A50PN in the address bar,

  e.g.: http://192.168.100.150 (default IP address)

- Enter administrator's account and password

  Account: admin (Default)

  Password: 9999 (Default)

  Subnet mask: 255.255.255.0

  Gateway: Preset 192.168.100.254

[Remark 1]   For details, please refer to **Chapter 7 Network Function Settings Description**.

[Remark 2]   In addition to browsers, other software such as VLC and QuickTime can be used for operation.

Chapter 5 Remote Control and Setting Menu

5.1 Functions of remote control
<Remark> The below functions are listed alphabetically.
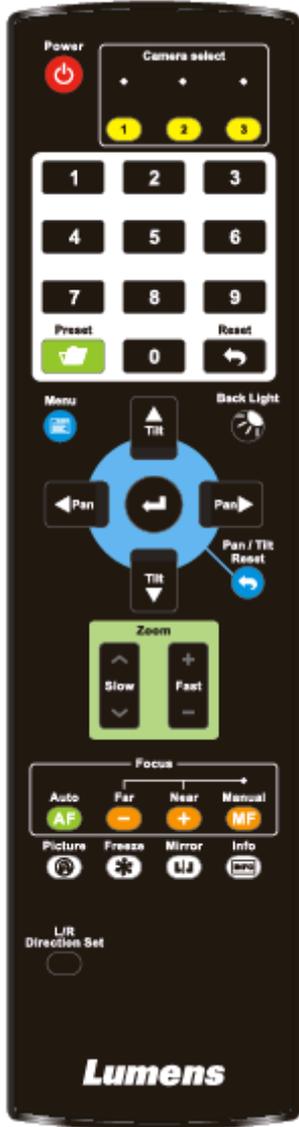
Item	Description
◄,►,▲,▼	Move the lens
Back Light	Turn on/off back light compensation
Camera select	Choose 1 ~ 3 of VC-A50PN
Focus-Manual / Far/Near	Turn on manual focus to adjust the focal length
Focus-Auto	Auto focus
Freeze	Freeze the screen
Home-Enter	Go back to the main page / Execute
Info	Status information
L/R Direction Set	L/R Direction / Normal
Menu	Display OSD menu
Mirror	Rotate the image (OFF / Mirror / Flip / Rotate)
Pan/Tilt Reset	Clear the Pan / Tilt setting
Picture	Switch image effect (OFF / NEG / Black & White)
Power	Power Switch
Preset	Appoint an ID (0 ~ 9) to save the current position data
Reset	Appoint an ID (0 ~ 9) to delete the current position data
Zoom-Fast	Adjust image size
Zoom-Slow	Fine-tune image size

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5.2 Setting Menu

<Remark> Press **[Menu]** on the **remote control** to enter the setting menu; the **bold underlined** values in the following table are defaults**.**

1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values		Function Descriptions
Exposure	**Mode**	1. **Full Auto** 2. Shutter Pri 3. Iris Pri 4. Manual 5. White Board 6. Smooth Auto		Exposure mode setting
	Exposure Comp.	On / **Off**		AE Level
	Exposure Comp. Level	-6~**0**~5		The value can be adjusted only after **Exposure Comp.** is activated
	Shutter Pri	60/30 mode	50/25 mode	Shutter priority setting
		1/10000	1/10000	
		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	
		1/350	1/300	
		1/250	1/215	
		1/180	1/150	
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		1/60	**1/50**	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	

	Iris Pri	1. **F1.6** 2. F2 3. F2.2 4. F2.7 5. F3.2 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10. F7.8 11. F9 12. F11 13. F13 14. F16 15. F18	Iris setting
	Manual Gain	1. **0dB** 2. 2 dB 3. 4 dB 4. 6 dB 5. 8 dB 6. 10 dB 7. 12 dB 8. 14 dB 9. 16 dB 10. 18 dB 11. 20 dB	Manually set the gain

	Manual Speed	60/30 mode	50/25 mode	Manually set the shutter
		1/10000	1/10000	
		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	
		1/350	1/300	
		1/250	1/215	
		1/180	1/150	
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		1/60	**1/50**	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	

	Manual Iris	1. **<u>F1.6</u>** 2. F2 3. F2.2 4. F2.7 5. F3.2 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10. F7.8 11. F9 12. F11 13. F13 14. F16 15. F18	Manually set the iris
	Gain Limit	1. 8 dB 2. 10 dB 3. 12 dB 4. 14 dB 5. 16 dB 6. 18 dB 7. **<u>20 dB</u>**	Max. limit value of electron gain
	Iris Limit	1. F1.6 2. **<u>F2.2</u>** 3. F3.2 4. F4.5 5. F6.3 6. F9 7. F13 8. F18	Max. limit value of iris
	WDR	1. **<u>Off</u>** 2. 1 3. 2 4. 3 5. 4 6. 5	WDR settings
White Balance	**Mode**	1. **<u>Auto</u>** 2. Indoor 3. Outdoor 4. One Push WB 5. ATW 6. Manual 7. Sodium Lamp 8. 3000K 9. 4300K 10. 5000K 11. 6500K 12. 8000K 13. WideAuto	Select the color temperature mode 1. 4000k ~ 7000k 2. 3200k 3. 5800k 4. 1700k ~ 10000k 5. 1700k ~ 10000k 6. Custom 7. 2800k 8. 3000K 9. 4300K 10. 5000K 11. 6500K 12. 8000K 13. 3000k ~ 7000k
	One Push Trigger	**<u>ENTER</u>**	One push trigger
	Manual Red	0~ **<u>C</u>**~128	Adjustable when the white balance mode is set to **Manual**

	Manual Blue	0~ <u>**C**</u>~128	Adjustable when the white balance mode is set to **Manual**
Picture	**Picture effect**	1. <u>**Off**</u> 2. Neg 3. B & W	Set the picture effect
	Sharpness	0~ <u>**C**</u>~15	Adjust the **sharpness** of the image
	2D NR	1. <u>**Auto**</u> 2. Off 3. 1 4. 2 5. 3 6. 4 7. 5	2D noise reduction settings
	3D NR	1. Off 2. Low 3. <u>**Typ**</u> 4. Max 5. Auto	3D dynamic noise reduction settings
	Image Mode	1. Mode 1 2. <u>**Mode 2**</u> 3. Mode 3 4. Mode 4 5. Mode 5 6. Mode 6 7. Custom	The user may customize his/her desired image mode.
	Image Mode Load	1. Mode 1 2. Mode 2 3. Mode 3 4. <u>**Mode 4**</u> 5. Mode 5 6. Mode 6	Adjustable when the *image mode* is set to *Custom*. After selected, the corresponding *image mode* parameters will be read and applied to *Custom*
	Brightness	0~ <u>**C**</u>~25	Adjustable when the *image mode* is set to *Custom*
	Contrast	0~ <u>**C**</u>~25	Contrast adjustment; Adjustable when the *image mode* is set to *Custom*
	Saturation	0~ <u>**C**</u>~25	Adjustable in the *Custom Mode*
	Black Level	1. <u>**Off**</u> 2. Type 1 3. Type 2 4. Type 3 5. Type 4 6. Type 5	Adjustable in the *Custom Mode*
	Gamma	0~ <u>**C**</u>~3	Adjustable in the *Custom Mode*
	Skin Tone	0~ <u>**C**</u>~5	Skin tone setting, adjustable in the *Custom Mode*
Pan Tilt Zoom	**Pan/Tilt Limit**	ON/<u>**Off**</u>	Turn on/off the angle limit setting
	Pan Right Limit	0~<u>**170**</u>	Limit the right angle
	Pan Left Limit	<u>**-170**</u>~0	Limit the left angle
	Tilt UP Limit	0~<u>**90**</u>	Limit the upward angle
	Tilt Down Limit	<u>**-30**</u>~0	Limit the downward angle

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	Pan Flip	On/**Off**	Activate the reverse Pan command
	Tilt Flip	On/**Off**	Activate the reverse Tilt command
	Preset Speed	1. 5 per second 2. 15 per second 3. 25 per second 4. 35 per second 5. 50 per second 6. 75 per second 7. 100 per second 8. **120 per second**	Set the rotation speed of the cradle head when Preset is executed
	PTZ Speed Comp	On/**Off**	PTZ Speed Compensation
	Zoom Limit	x1 ~ **x20**	Optical zoom limit
Dig-Effect	**Mirror**	1. **Off** 2. Mirror 3. Flip 4. Mirror + Flip	Set the mode at which the image is turned
Auto Focus	**AF Sensitivity**	1. Low 2. **Middle** 3. High	Select the AF triggering speed. The higher the speed is, the faster AF is triggered
	AF speed	Fast / **Normal**	Focus speed after AF triggering
	AF Frame	**Full Frame**/Center	AF frame setting, when central area was set as AF frame, focusing will be on the center of the screen. When Full Frame was set as AF frame, focusing will be calculated based on the full screen
	PTZ Assist	**On** / Off	Turn on Auto Focus in manual mode
Ethernet	**DHCP**	**On** / Off	Enable/Disable DHCP setting using left and right arrow keys and press [ENTER] to apply setting.
	IP Address	**192.168.100.150**	Press [ENTER] to modify the items; select the item to be modified using left and right arrow keys, and modify the value using numeric keys.
	Subnet mask	**255.255.255.0**	Press [ENTER] to modify the items; select the item to be modified using left and right arrow keys, and modify the value using numeric keys.
	Gateway	**192.168.100.254**	Press [ENTER] to modify the items; select the item to be modified using left and right arrow keys, and modify the value using numeric keys.
Audio	**Audio In**	**Line In**/Mic In	Set Audio In
	Audio Enable	On / **Off**	Turn on/off audio output
	Audio Volume	0~**C**~10	Volume Setting
	Audio Delay	0 ~ 500 ms/ **Off**	Set audio delay
	Encode Sample Rate	1. **48 KHz (AAC)** 2. 44.1 KHz (AAC) 3. 16 KHz (G.711 4. 8 KHz (G.711)	Set the encode type and sample rate SDI supports the audio output of 48 KHz only.
System	**Prompt**	On / **Off**	Turn on/off the prompt information on the display

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	IR Receive	**On** / Off	Turn on/off the infrared reception
	Motionless Preset	On / **Off**	When the function is enabled, the screen will Freeze when Preset is executed. Freeze will be released after Preset is completed.
	Tally Lamp	**Enable** / Disable	Turn on/off the Tally Mode
	Language	**English** / Chinese	Language
	Initial position	**Last MEM** / 1st Preset	Select the camera lens to return to the last operated position or the first preset position after POWER ON
	Output Mode	1. **1080p/60** 2. 1080p/59.94 3. 1080p/50 4. 1080p/30 5. 1080p/29.97 6. 1080p/25 7. 1080i/60 8. 1080i/59.94 9. 1080i/50 10. 720p/60 11. 720p/59.94 12. 720p/50	Set output resolution **<Remark>**For HDMI/SDI output, when 1080i mode is set, NDI output is 1080p
	Control Device	Encoder / **Controller**	Control Device setting Controller: Used as a joystick Encoder: Used for tracking system
	Protocol	**Protocol V** / Protocol PD	Protocol V: VISCA Protocol PD: PELCO D
	PD Address	1~ **C**~255	The Protocol set to PD allows the camera ID address to be assigned
	Factory Reset	On / **Off**	Resume the factory default setting
	FW Upgrade	On / **Off**	Upgrade Firmware
Status			Display the current setting status

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Chapter 6 Descriptions of Major Functions

6.1 I would like to switch to VC-A50PN

1. Press **[Camera 1 ~ 3]** on the **remote control** to select VC-A50PN.

● **Camera 1 ~ 3 is selected with IR SELECT.**

6.2 I would like to save the current lens position data

1. Hold **[Preset + ID]** on the **remote control** to save the current position data.

● **ID shall be a digit [0 ~ 9].**

● **Use VISCA Command to store position data to [0 ~ 127]**

6.3 I would like to clear the saved position data

1. Hold **[Reset + ID]** on the **remote control** to clear the given position data.

● **ID shall be a digit [0 ~ 9].**

● **Use VISCA command to clear position data stored in [0 ~ 127]**

6.4 I would like to turn on the back light compensation function

1. Press **[Back Light]** on the **remote control** to turn on or turn off the back light compensation

6.5 I would like to adjust the shooting angle of the lens

1. Press **[Tilt ▲]** or **[Tilt ▼]** on the **remote control** to adjust the angle upward or downward.

2. Press **[Pan ▶]** or **[Pan ◀]** on the **remote control** to adjust the angle to right or left.

3. Press **[Pan - Tilt Reset]** on the **remote control** to reset the angle to the center point.

6.6 I would like to zoom in/out images

6.6.1 Adjust image size

1. Press **[Fast +]** on the **remote control** to zoom in images.

2. Press **[Fast -]** on the **remote control** to zoom out images.

6.6.2 Fine-tune image size

1. Press **[Slow +]** on the **remote control** to zoom in images.

2. Press **[Slow -]** on the **remote control** to zoom out images.

6.7 I would like to adjust the focal length

6.7.1 Auto tune

1. Press **[AF]** on the **remote control** to adjust automatically.

6.7.2 Manual focus

1. Press **[MF]** on the **remote control** to turn on the manual focus function.

2. Press **Focus - [+]** or **Focus - [-]** to adjust.

6.8 I would like to adjust the AF speed

6.8.1 Adjust the AF Sensitivity

Triggering speed of focus. The higher the speed is, the faster focus is triggered

To shoot fast-moving objects, *AF Sensitivity* can be set to **[High]** or **[Medium]**, which is applicable to quick

focus.

When the environment is too dark to enable auto focus or fixed objects have to be shot in different

brightness, *AF Sensitivity* can be set to **[Low]**.

1. Press [MENU] to activate the setting menu.

2. Press [▶] or [◀] to select [Auto Focus].

3. Press [ENTER] to activate.

4. Press [▲] or [▼] to select [AF Sensitivity].

5. Press [ENTER] to activate.

6. Press [▶] or [◀] to select [High / Middle / Low].

7. Press [MENU] to exit.

6.8.2 Adjust the AF speed

The focus speed upon triggering *AF Sensitivity*

- **[Normal]** (default)**:** Image flickering may not occur

- **[Fast]:** Fast focus speed

1. Press [MENU] to activate the setting menu.

2. Press [▶] or [◀] to select [Auto Focus].

3. Press [ENTER] to activate.

4. Press [▲] or [▼] to select [AF speed].

5. Press [ENTER] to activate.

6. Press [▶] or [◀] to select [Fast / Normal].

7. Press [MENU] to exit.

6.9 I would like to set the image mode

1. Press **[Picture]** on the **remote control** to switch [Off / Neg / B&W].

6.10 I would like to freeze images

1. Press **[Freeze]** on the **remote control** to freeze the current image on the display.

6.11 I would like to rotate the image

1. Press **[Mirror]** on the **remote control** to switch [Off / Mirror / Flip / Mirror + Flip].

6.12 I would like to change the camera direction

1. Press **[L/R Direction Set]** on the **remote control** to switch [L/R Direction / Normal].

6.13 I would like to display the current status

1. Press **[Info]** on the **remote control** to display the current status information. `

6.14 I would like to reset to the default value

Reset to default value using OSD menu or Remote Control combination key

- **OSD menu:** Press [MENU] → [System] → [Factory Reset] → [On] → [Enter] on the Remote Control and

reset to the default value

- **Remote Control combination key:** press [+]→ [8] → [8] → [6] → [Enter] one by one on the Remote Control

in order to reset to the default value

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Chapter 7 Network Function Settings Description

7.1 Web System Requirements

Web Browser

- Internet Explorer 11 and above
- FireFox 59.0.2 and above
- Chrome 65.0.3325.181 and above
- Edgi 41.16299.15 and above
- Safari 11.0.3 and above

7.2 Online IP Camera

7.2.1 Connecting to Internet

Two common connection methods are shown below

1. Connecting via switch or router

Network cable

Network cable

VC-A50PN

Computer

Switch or router
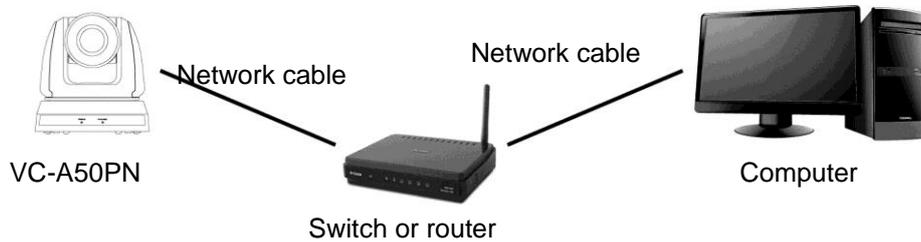
2. To connect directly through network cable, the IP address of the computer should be changed so that it is on the same network segment as the camera; for instance 192.168.100.x (preset for camera)

● Connection diagram

Network cable

VC-A50PN

Computer
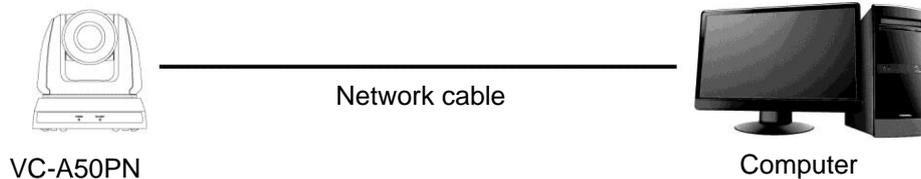
● Change network settings
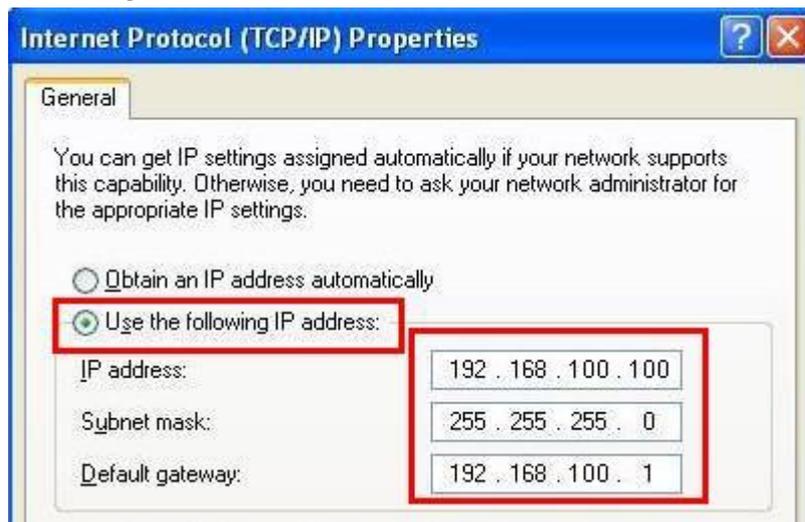
7.2.2 Use the web browser

1. Open the IE browser, and enter the URL of VC-A50PN in the address bar, such as: http://192.168.100.150 (default IP address)

2. Enter administrator's account and password to get started

Account: admin (Default)

Password: 9999 (Default)

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<Remark> 1. "WebPlugin" must be installed before the first use. Please install the program after downloading according to instructions on the screen (as shown in the following figure)

2. Please login the computer as Administrator to install it

3. After completing installation, please refresh the page.

Installation Guide

The "WebPlugin" file will be downloaded automatically in 7 seconds...

Step:

- 1.Before you begin, close your web browser (i.e. Internet Explorer, Firefox, Chrome, etc.) first.

IE	Firefox	Chrome

- 2.Double-click "WebPlugin.exe" to start the actual installation process.

WebPlugin.exe

- 3.After installation is completed, open the web browser and type in the IP address of the IP Camera

http://(IP Address)

7.3 Web Page Function Description

7.3.1 Login Screen

Username: Enter user account
Password: Enter user password
Select Language: Select language from English, Traditional Chinese and Simplified Chinese
Remember password: Remember the password so that you do not need to type it next time
Login: Log into the administrator screen on the website

7.3.2 Live View

< Remark > VC-A50PN does not support RTSP streaming, and the preview window cannot be displayed. This item only supports PTZ and preset location setting.
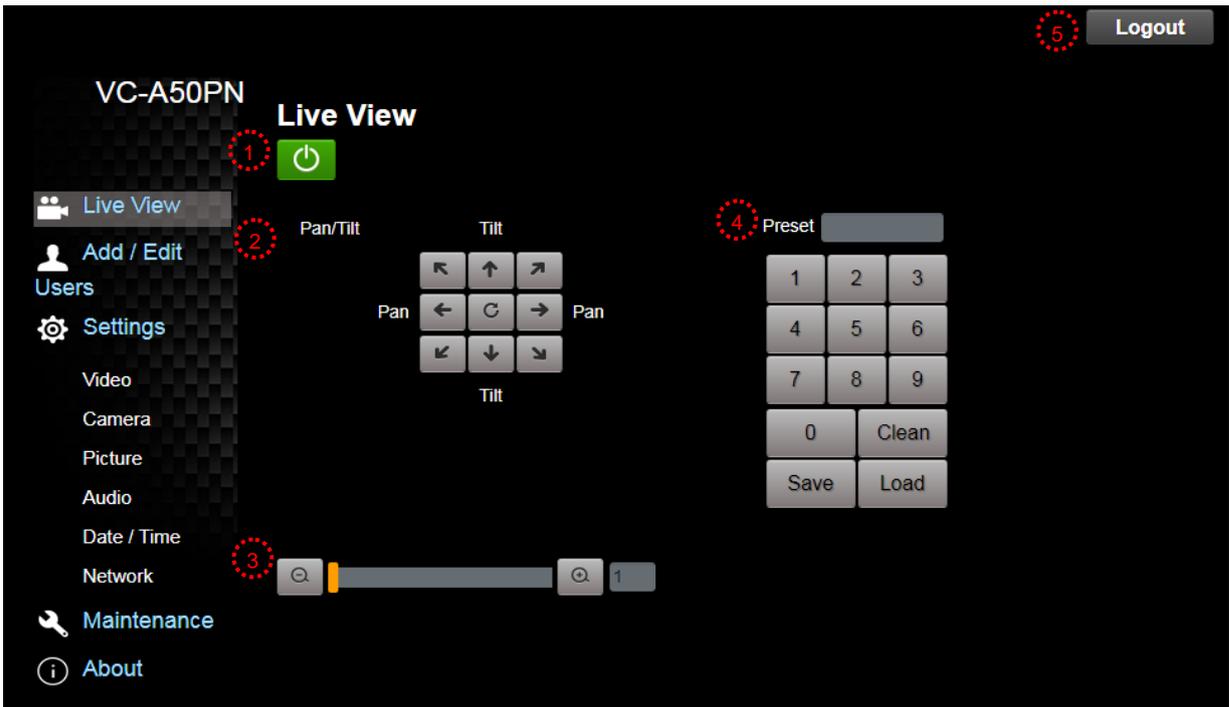
1. Power off VC-A50PN
2. Rotate camera angle
3. Zoom in/out
4. Apply/Set preset
5. Logout

7.3.3 Account management screen
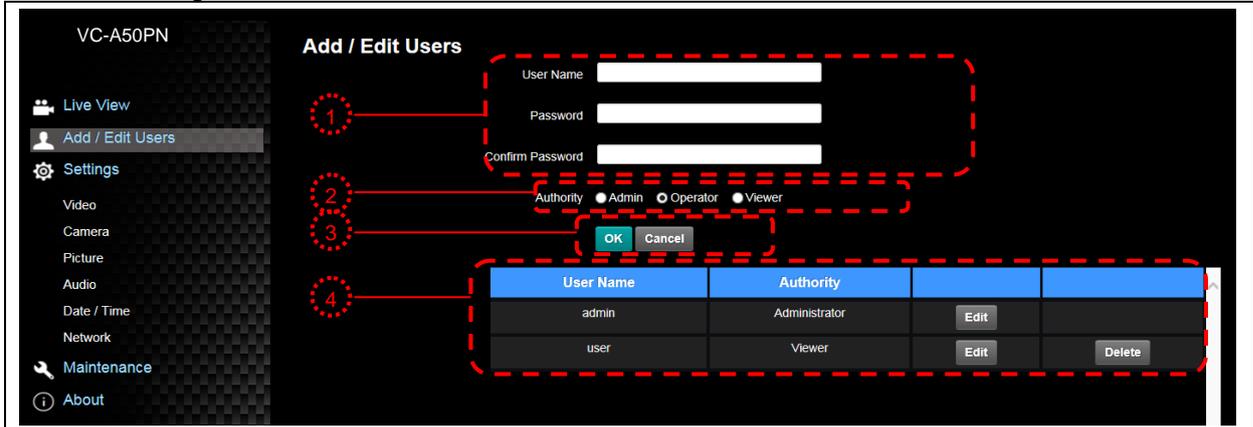
1. Enter new username and password	

2. Set the permissions: Description for permissions is listed in the following table

3. Apply

4. List of accounts:
    Edit: Change password and permission of new account
    Delete: Delete new account

<Remark> Reference for User Permissions

User Type	Admin	Operator	Viewer
View images	**Y**	**Y**	**Y**
Settings	**Y**	**Y**	N
User accounts management	**Y**	N	N

7.3.4 Settings – Video Setting
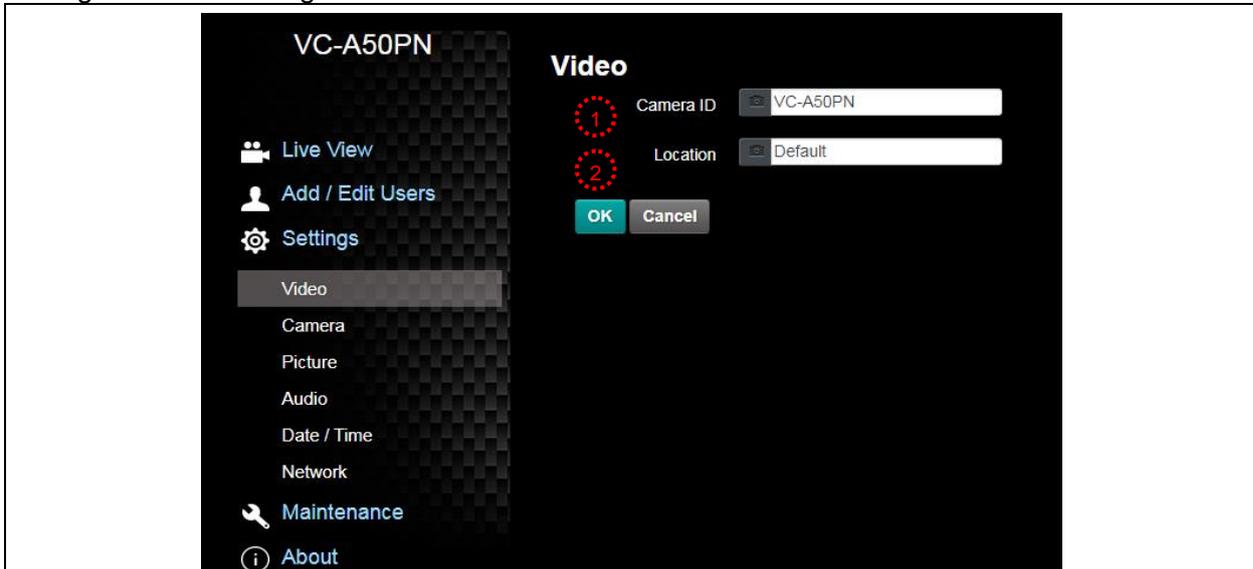
1.   Camera ID: Modify the camera name
    ■ Camera names are limited to 1 - 12 characters
    ■ Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols

2.   Location: Modify the location of the camera, such as Meeting Room 1
    ■ Camera location is limited to 1 - 12 characters
    ■ Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols

7.3.5 Setting - camera
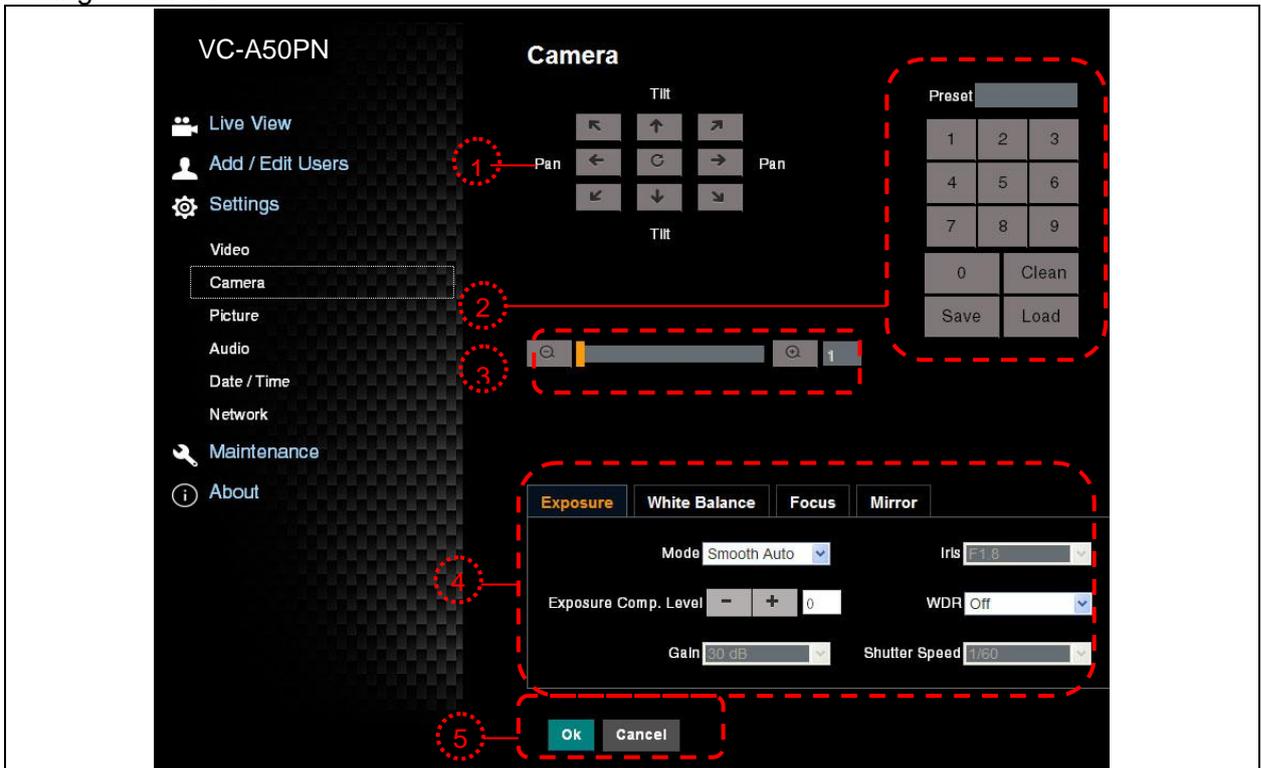
1. Rotate camera lens angle
2. Save/Read preset
3. Adjust image size
4. Adjust camera settings. Please refer to **7.3.6 Settings - Advanced Camera Setting**
5. Preset Save

7.3.6 Settings –Advanced Camera Setting
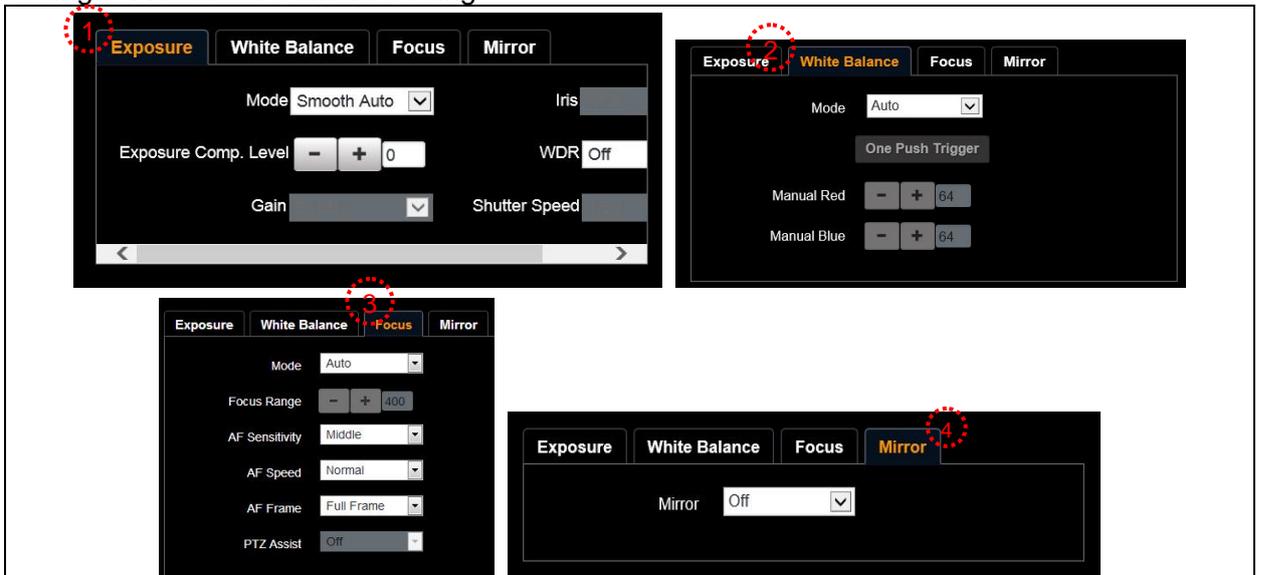
1.. **Exposure:**

- **Mode:** Select exposure mode

- **Exposure Comp. Level:** Select exposure compensation level

- **Gain:** Adjust gain restriction

- **Iris:** Iris setting

● **WDR:** WDR settings
● **Shutter Speed:** Shutter settings
2. **White Balance:**
● **Mode:** Select the color temperature mode
● **Open Push Trigger:** Single color temperature execution adjustment
● **Manual Red/Blue:** Manually adjust blue/red color temperature
3. Focus:
● **Mode: Select manual/automatic focus**
● **Focus Range: Set focus range**
● **AF Sensitivity:** Set automatic focus sensitivity
● **AF Speed:** Set automatic focus speed
● **AF Frame:** Set automatic focus range
● **PTZ Assist:** Set Auto Focus in manual mode
4. Mirror:
● **Mirror:** Set automatic flip mode

7.3.7 Settings – Picture Setting
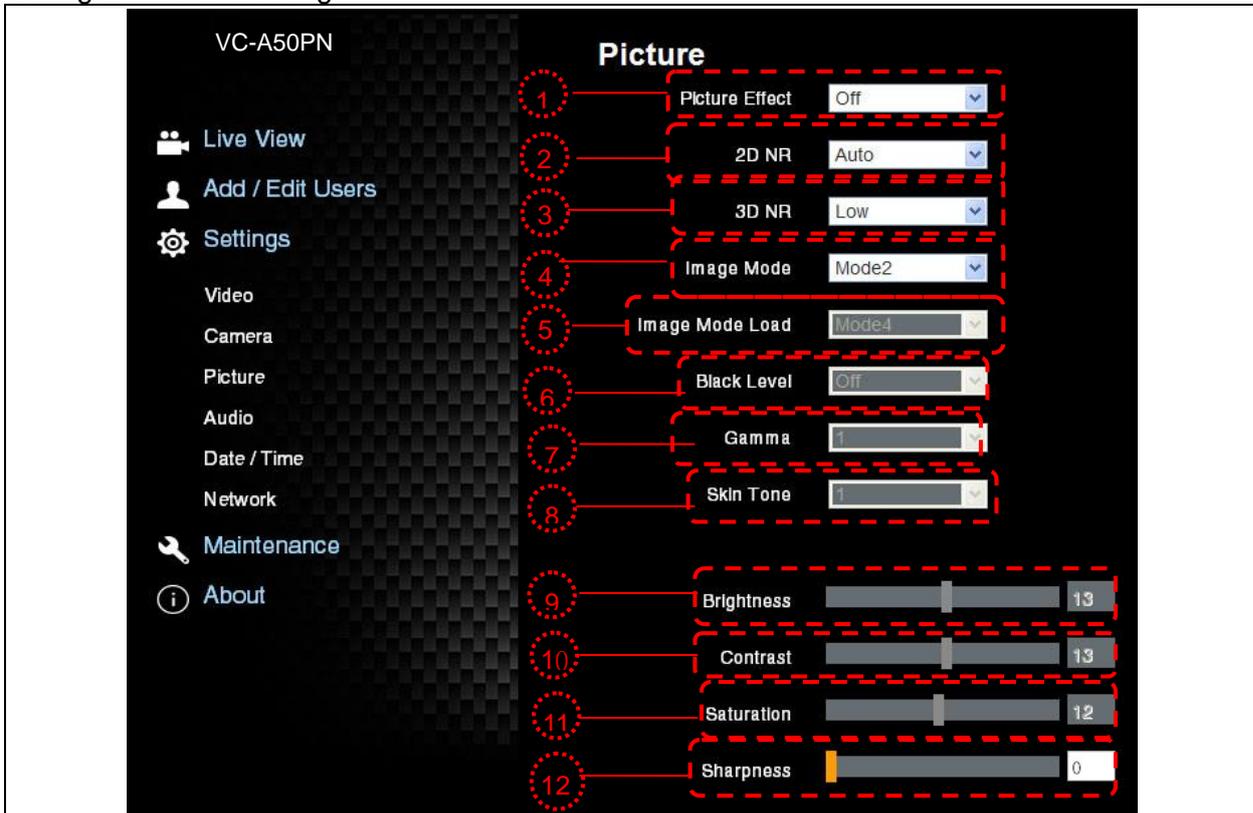
1. **Picture Effect:** Set the picture effect
2. **2D NR:** 2D noise reduction settings
3. **3D NR:** 3D dynamic noise reduction settings
4. **Image Mode:** The user may customize his/her desired image mode
5. **Image Mode Load:** Adjustable when *Image Mode* is set to *Custom*, similar to OSD
6. **Black Level:** Adjustable when *Image Mode* is set to *Custom*, similar to OSD
7. Gamma: Adjustable when *Image Mode* is set to *Custom*, similar to OSD
8. **Skin Tone:** Skin tone settings; adjustable when *Image Mode* is set to *Custom*, similar to OSD
9. **Brightness:** Adjustable when *Image Mode* is set to *Custom*, similar to OSD

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| 10. **Contrast:** Adjustable when *Image Mode* is set to *Custom*, similar to OSD |
|---|
| 11. **Saturation:** Adjustable when *Image Mode* is set to *Custom*, similar to OSD |
| 12. **Sharpness:** Adjust the **sharpness** of the image |

7.3.8 Settings – Audio Setting
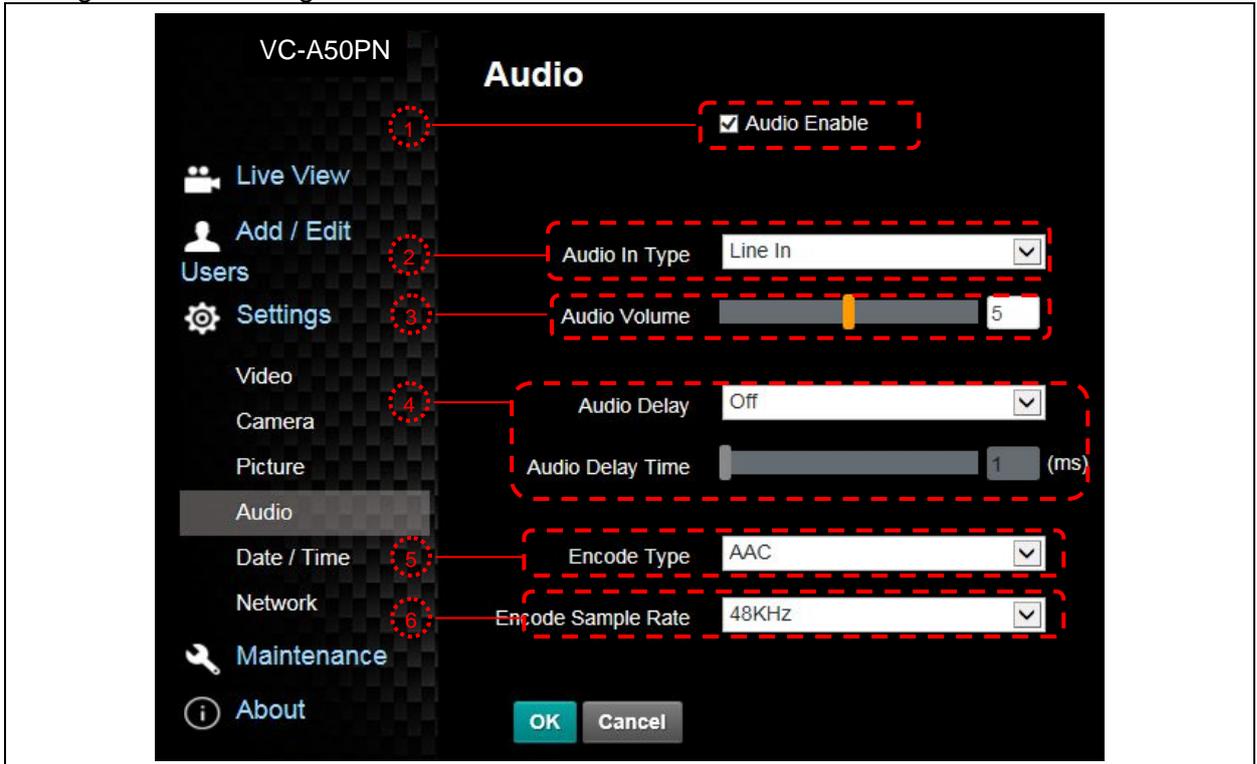
1. Turn on/off sound
2. Set **MIC In/Line In**
3. Adjust the Volume
4. Set **audio delay**
5. Set **Encode Type** (**ACC / G.711**)
6. Set **Encode Sample rate**
7. Preset Save

### 7.3.9 Settings- Date/ Time Setting
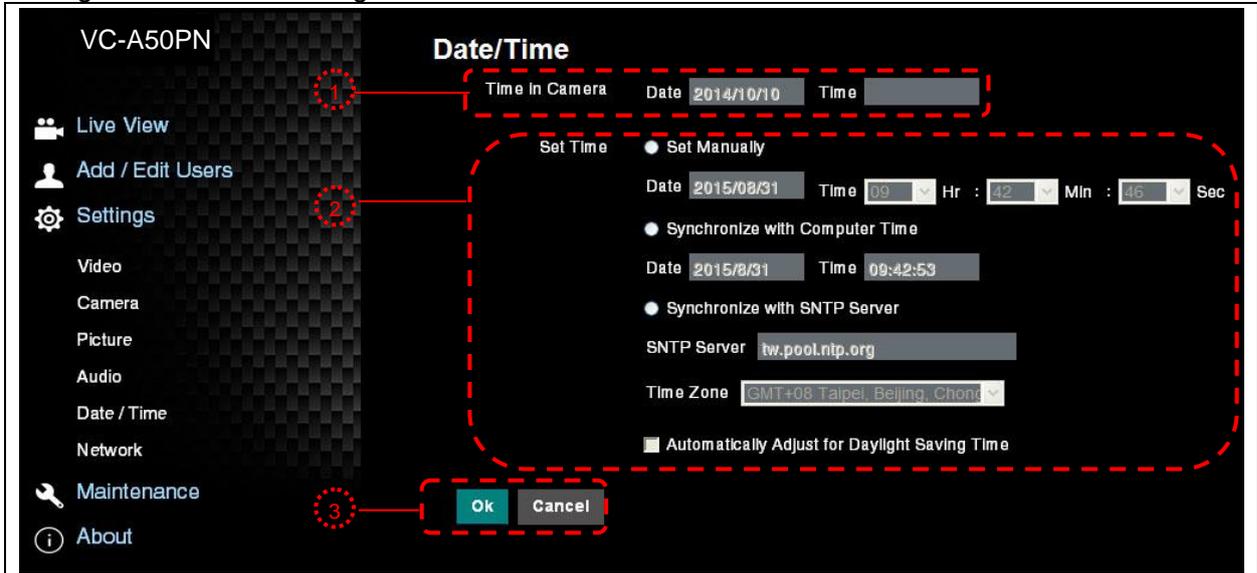
1. Current camera date and time
2. Set the Time: Manual setting/synchronous computer time/synchronous SNTP server time/time of automatic adjustment of daylight saving
3. Preset Save

<Remark> SNTP server address: Please change in network setting

7.3.10 Setting -- Network and Port Setting
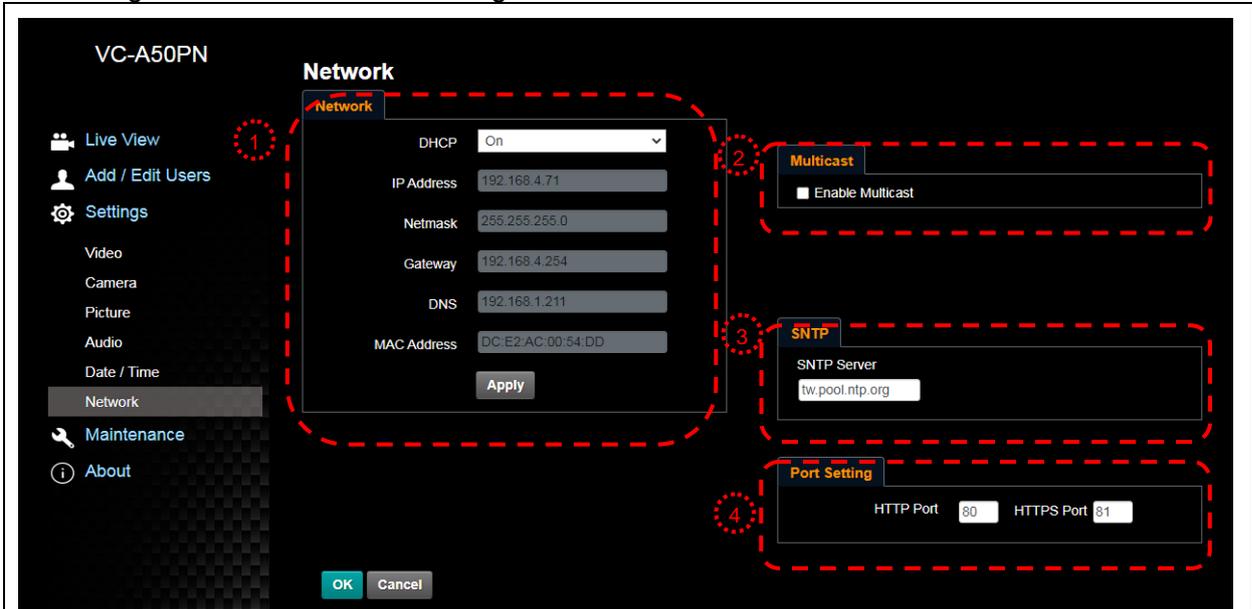
1. Network address of camera: Change of setting is available only when DHCP function of camera is turned off; please turn off DHCP function using VC-A50PN screen menu, and for setting of each item of screen menu, see **5.2 Setting Menu**
2. Enable/Disable Multicast **<Remark>** It is suggested to enable Multicast when the number of users online watching the live image simultaneously is more than 4.
3. Set SNTP: Set SNTP Server IP
4. Set HTTP port. The default Port value is 80 <Remark> Change of setting is available only when DHCP function of camera is closed

7.3.11 Maintenance
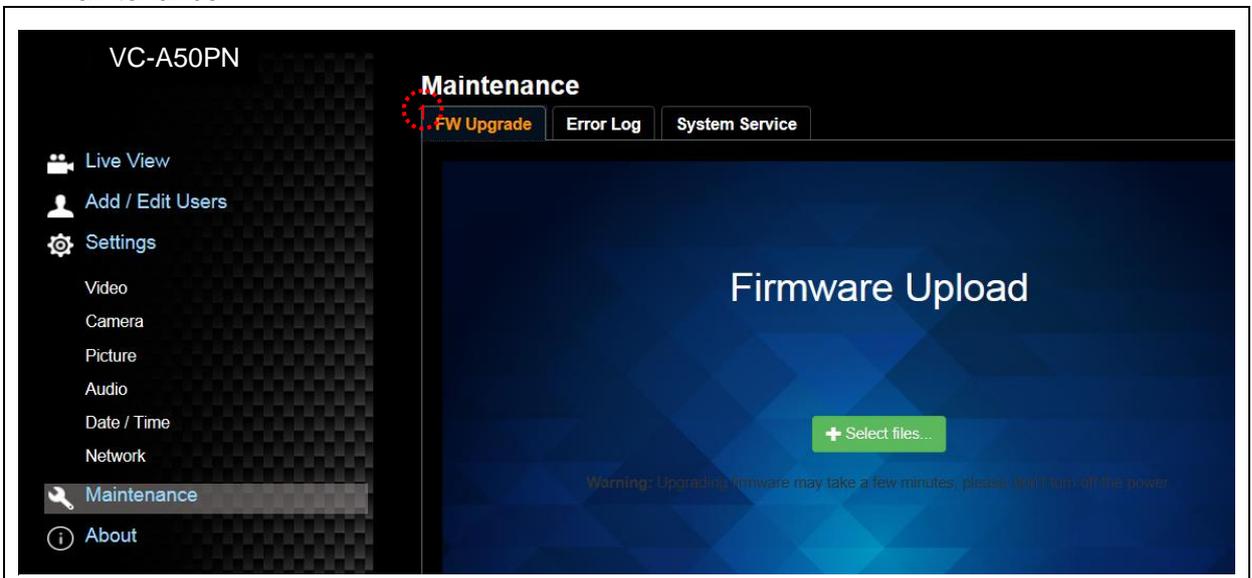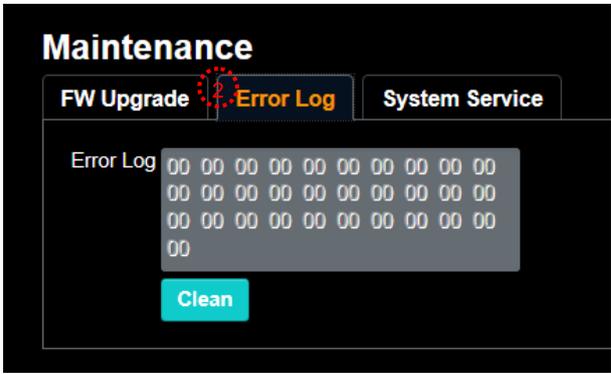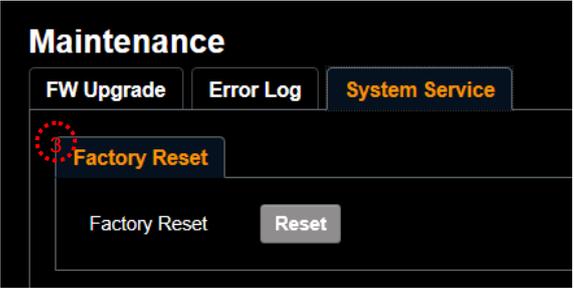
1. Firmware Upload
2. Error Log
3. Factory Reset

Chapter 8 DIP switch setting

<Note> Please turn off the machine before changing DIP switch setting.

8.1 DIP SWITCH

8.1.1 OUTPUT Switch
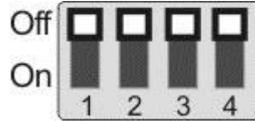
Output Mode	Setting	Output Mode	Setting
1920x1080p/60		1920x1080p/50	
1920x1080p/30		1920x1080p/25	
1920x1080i/60		1920x1080i/50	
1280x720p/60		1280x720p/504	
1080p/59.94		1080i/59.94	
1080p/29.97		720p/59.94	

<Remark>For HDMI/SDI output, when 1080i mode is set, NDI output is 1080p

8.1.2 IR SELECT
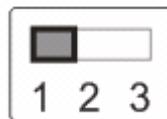
ID	Setting
1	
2	
3	

8.1.3 Camera Address Selector

Setting	Function Descriptions
0~7	ID 0~7
8~9	Reserved

8.1.4 System Switch
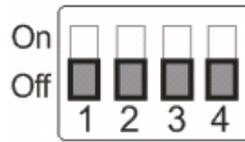
Setting	Function Descriptions
DIP 1	RS-232C/RS-422 selector OFF : RS-232C / ON : RS-422
DIP 2	Infrared signal output switch OFF : Off / ON : On
DIP 3	Communication baud rate selector OFF : 9600 / ON : 38400
DIP 4	Reserved

8.2 RS-422 Connection

8.2.1 RS-422 Pin Description
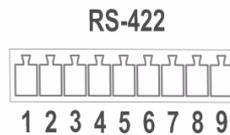
| Pin NO.	Function
1	RXD OUT -
2	RXD OUT +
3	TXD OUT -
4	TXD OUT +
5	GND
6	RXD IN -
7	RXD IN +
8	TXD IN -
9	TXD IN +

<Note>
Please connect IN+ to OUT+ when connecting to SONY products
For non-SONY products, it may be necessary to connect IN+ to OUT-

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8.2.2 Use RS-422 Connection

1. Hold the two sides of RS-422 connector and pull out in the direction shown by the arrow in the figure below
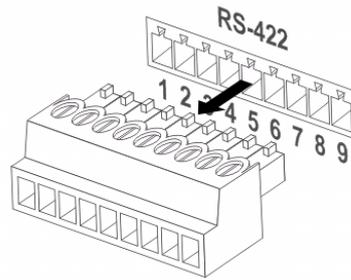
2. Peel off a section of copper wire (AWG Nos.28 to 18) and insert it into the connector hole; then use flat screw driver to fix it
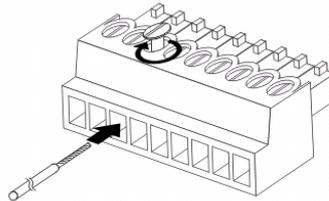
3. Insert the wired RS-422 connector back to the camera. Now the connection is completed
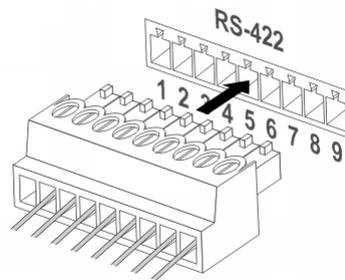
<Note> When RS-422 connection is being used, do not use RS-232C connection.

Chapter 9 Troubleshooting

This chapter describes problems you may encounter while using VC-A50PN. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem still occurred, please contact your distributor or the service center.

No.	Problems	Solutions
1.	**Boot without power signal**	1. Make sure you have plugged in the power cord. 2. Make sure the Service DIP switch is Off. 3. Make sure that the terminal point is a hub that supports IEEE 802.3at when connecting via PoE.
2.	**There is no image output from VC-A50PN**	1. Check the power. 2. Check if DIP switch is properly set. Please refer to **Chapter 8 DIP Switch Setting for related settings**. 3. Make sure the display supports the output resolution; in general, the resolution is 1080p60/1080i60/720p60. 4. Replace the cables and make sure they are not faulty.
3.	**VC-A50PN image is severely delayed**	Please use 1080p or 720p 60/50 Hz signals rather than 25/30 Hz signals.
4.	**Not working after changes to DIP Switch setting**	After completing DIP Switch setting, unplug and reconnect the power cord and turn on the machine to change the setting.
5.	**VC-A50PN cannot be operated by remote control**	1. Please confirm if the Camera Select on the remote control can be used together with the IR Select on VC-A50PN. 2. Please prevent VC-A50PN from direct sunshine. 3. Make sure the energy-saving bulb and the IR touch screen are as far as possible in order to avoid interference. 4. When several VC-A50PN are connected in the same area, the operation of two remote controls at the same time may result in signal interference. It is recommended to use one remote control only.

6.	**The device cannot be controlled with Codec**	1. Please consult the distributor to make sure the firmware version is the latest one. The steps to check version is as follows:
		    1.1 Press [MENU] on the remote control
		    1.2 Choose [Status]
		    1.3 Go to Page 5 of [System]
		    1.4 Make sure the firmware version is correct.
		2. Make sure the connection is correct (RS-232/422 Input).
		3. Make sure System Switch DIP 1 and DIP 3 are correct.

7.	**The device cannot be controlled with RS-232/RS422**	1. Make sure the connection is correct (RS-232/422 Input). 2. Make sure System Switch DIP 1 and DIP 3 are correct.
8.	**Whether the Internet can be used for operation**	Please refer to **Chapter 7 Network Function Description** for the Internet usage

Supplier's Declaration of Conformity
47 CFR § 2.1077 Compliance Information

Manufacturer：**Lumens Digital Optics Inc.**

Product Name：**VC-A50PN**

Model Number：**PTZ Video Camera**

Responsible Party – U.S. Contact Information

Supplier：Lumens Integration, Inc.

4116 Clipper Court, Fremont, CA 94538, United States

e-mail ：support@mylumens.com

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions : (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.